



HSBC One – Tokyo Round-Trip Flight Ticket for Two Lucky Draw (“Lucky Draw”) Terms and Conditions

- Promotional Period:** 28 November 2022 to 28 February 2023 (both dates inclusive).
- A customer has to meet all the following criteria to open an HSBC One account with The Hongkong and Shanghai Banking Corporation Limited (and its successors and assigns) (the “Bank” or “HSBC”) via the HSBC HK Mobile Banking app (HSBC HK App):
 - For “New to HSBC Customers”
 - aged 18-64; and
 - must be a HKID holder (permanent or non-permanent resident); and
 - must not be a holder of any HSBC banking or investment accounts or credit cards (including supplementary credit cards).
 - For “Existing HSBC Customers”
 - aged 18-64; and
 - must be a holder of a standalone HSBC current, savings, Time Deposit or investment account (not under an integrated account); and
 - must NOT be a holder of an Integrated Account.

How to enjoy the offers

- Who can enjoy the Promotion:** The Lucky Draw under this promotion (the “Lucky Draw”) is exclusive to personal customers who fulfil all the following requirements (“Eligible Customer”):
 - aged 18 or above on 28 November 2022;
 - reside in Hong Kong;
 - not a citizen/resident/tax payer resident of the United States of America (US);
 - successfully (i) open or convert to an HSBC One (“Applicable Account”) through the HSBC HK App as the sole account holder and (ii) open or convert to an HSBC One Investment Services Account in the Hong Kong Special Administrative Region (“Hong Kong”) during the Promotional Period; and
 - maintain an Applicable Account and valid email address in the Bank’s records at the date of the reward fulfilment.
- Who cannot enjoy the Promotion:**
 - Eligible Customers who held an HSBC Jade/HSBC Premier and/or HSBC One account (whether as sole account holders or joint account holders) in the past 9 months prior to the new Applicable Account opening month as shown in Illustration 1 below, both dates inclusive;

Illustration 1

Date of opening/conversion to an Applicable Account	During 28-30 November 2022	During 1–31 December 2022	During 1–31 January 2023	During 1–28 February 2023
Held an HSBC Jade/HSBC Premier and/or HSBC One account in the past 9 months prior to the new Applicable Account opening month	28 February 2022 to 27 November 2022	1 March 2022 to 30 November 2022	1 April 2022 to 31 December 2022	1 May 2022 to 31 January 2023

- Eligible Customers who terminate the Applicable Account or convert such Applicable Account to an Integrated Account – HSBC Jade/HSBC Premier before receiving the benefits of the Offers;
 - Eligible Customers who held an HSBC Jade/HSBC Premier/HSBC One/Personal Integrated Account Investment Services Account before the Promotional Period; and
 - Employees of the Bank.
- Bank’s Record:** The dates and amounts appearing in the Bank’s record will be conclusive as to the date on which an Applicable Account was opened, terminated or converted and amount of balances/number of transactions carried out.
 - Personal Data:** Customers who are new to HSBC One and open an Applicable Account are required to understand and agree that the Bank may use and disclose all personal data about them that the Bank currently or subsequently holds for the purposes set out in the Data Privacy Notice and that they will be subject to the Integrated Account Terms and Conditions upon becoming a holder of an Applicable Account. Existing HSBC One customers who are converting their existing accounts to an Applicable Account are required to understand and agree that the Bank may use and disclose all personal data about them that the Bank currently or subsequently holds for the purposes set out in the Data Privacy Notice and that they will continue to be subject to the Integrated Account Terms and Conditions upon converting to an Applicable Account. For details of the Data Privacy Notice, please visit the HSBC website [Select “Banking” > “Important Notices” > “Privacy and Security”]; for the Integrated Account Terms and Conditions, please refer to the HSBC website – HSBC One for details.
 - Provided that the requirements in Clause 3 are satisfied, an eligible Customer will get 1 Lucky Draw Chance. No registration is required.
 - Lucky Draw winners (each a “Winner”) will be drawn randomly by computer between 20 March 2023 to 19 April 2023. There will be a total of Ninety-three (93) Winners in the Lucky Draw and each Winner will get two economy class of Tokyo round-trip flight tickets (the “Prize”). The designated route, carrier and the number of winners of the Lucky Draw Prize are set out in Table (1) below:

Table (1)

Designated route	Designated carriers	Number of winners
Hong Kong to Tokyo (HKG – TYO)	Cathay Pacific (CX), Nippon Airways (NH), Hong Kong Airlines (HX) or Japan Airlines (JL)	93 winners (Each with two round-trip flight tickets)

- Each Eligible Customer can only be eligible for one Lucky Draw Prize.

Ticket Redemption

10. The Winner will receive a redemption email/letter based on his/her email address/ mailing address in the Bank's record by 20 April 2023. The redemption email/letter will contain the ticket redemption code ("**Ticket Redemption Code**") for the two economy class round-trip flight tickets, and the terms and conditions of redemption ("**Hutchison Terms and Conditions**").
11. The winner must redeem the tickets using the Ticket Redemption Code within the redemption period from 21 April 2023 to 30 September 2023 (both dates inclusive). The Ticket Redemption Code will not be reissued if it expires.
12. Redemption email/letter is not replaceable in the event of any loss by the Winners. Winners shall notify us if the redemption e-mail/letter is not received on or before 5 May 2023. We assume no liability and will not offer any compensation in respect of any failure to receive the redemption letter or redemption e-mail/letter by the Winners.
13. The Ticket Redemption Code and tickets are fulfilled by Hutchison Travel Limited ("**Hutchison**") and are subject to Hutchison Terms and Conditions. The Bank is not the supplier of the Ticket Redemption Code or the tickets, and will not be responsible for any liability relating to them. Hutchison will be solely responsible for any issues relating to the Ticket Redemption Code and tickets. Any disputes or complaints shall be resolved directly between the winner and Hutchison.
14. Please note the following Hutchison Terms and Conditions, which will be set out in the redemption email/letter:
 - (a) The travel Period is from 2 May 2023 to 31 December 2023, except blackout period and is subject to seat availability of the flights.
 - (b) Blackout Period: 25-26 May, 21-22 June, 29 June-1 July, 14 July-27 August, 28 September-1 October, 20-22 October, 21-25 December, 28-31 December 2023.
 - (c) The Ticket Redemption Code does not cover any applicable taxes or the cost of levy and fuel surcharges. The relevant fees and charges should be settled by the Winner. Please check the details with Hutchison.
 - (d) The Winner cannot choose the carriers upon the redemption. The carrier on the flight ticket is subject to seat availability on the preferred travel dates. Each ticket includes one minimum allowance of checked baggage provided by the selected carrier. In case seats are not available on specific dates, the Prize can be redeemed as a HKD9,600 travel coupon for one-off purchase (The redemption period and the travel period of the travel coupon are the same as for the Tokyo round-trip tickets).
 - (e) All flight ticket redemptions must be made on the designated redemption website. The personal data of the Winners including full names shown on passport, e-mail addresses, mailing addresses, contact numbers and travel periods will be collected only for the use of flight ticket redemption. The personal data may be used by the Bank or Hutchison: (i) to contact the Winner; (ii) to verify the identity of the Winner; and (iii) to administer and manage the Lucky Draw. The personal data collected will not be used to update the Bank's records. The collected data will be deleted within 6 months of the fulfilment of the Prize.
 - (f) By providing his/her personal data to the Bank, the Entrant agrees to the use of his/her personal data by Hutchison for the purposes and to such transfer of his/her personal data as mentioned in these Terms and Conditions.
 - (g) Redemption must be done at least 7 working days before the flight departure.
 - (h) Only one redemption code can be used for redemption, and cannot be used in conjunction with other promotional offers or discounts and cannot be redeemed for cash or a cash equivalent.
 - (i) Refunds are not applicable to any unused Ticket Redemption Code. The Ticket Redemption Code is not valid for exchange of other services. Any expired or invalid redemption code will not be re-issued.
 - (j) Once the redemption is confirmed, refunds, rebooking or amendments are not allowed.
 - (k) Winners must not store their Ticket Redemption Codes in a data retrieval system outside of the designated redemption website; reproduce, copy, change or publish the Ticket Redemption Code in any form or by any means; or misuse the Ticket Redemption Code. Any of the foregoing acts is a violation of the terms and conditions of the Ticket Redemption Code, which may result in the rejection or cancellation of the relevant Ticket Redemption Code. All consequences, losses and/or damages shall be borne by the winner. Hutchison will not be responsible or bear any legal responsibility.
 - (l) Under Hutchison's terms and conditions, if the redeemed flight fails to depart due to any force majeure factors (such as a flight cancellation, rescheduling, failure to leave the country or compulsory quarantine caused by the pandemic), Hutchison will not be responsible for any loss and will not make any refund or compensation of the redemption code used. For enquiries relating to the tickets, please e-mail leisurehk@hutchisontravel.com.
 - (m) Hutchison reserves the right to revise, suspend or terminate all or any part(s) of the terms and conditions of the Ticket Redemption Code, at any time without prior notice or reason. Hutchison reserves the right to amend the terms and conditions of the redemption code usage without prior notice, and to the final decision on all matters of dispute.

Read before enjoying the offers

15. The Bank reserves the right to replace the Prize with alternative gifts and/or alter the value of the Prize (or the alternative gifts for replacing the Prize) without prior notice.
16. Each Eligible Customer agrees that he/she shall enter the Lucky Draw at his/her own risk and shall be responsible for all risks of participating in the Lucky Draw. The Bank shall not be liable for any damages, losses, claims, costs or proceedings incurred or suffered by Eligible Customers as a result of their participation.
17. An Eligible Customer's personal information in the Bank's record and his/her respective account must be valid and up-to-date during the Promotional Period and at the time of receiving the redemption e-mail/letter in order to be entitled to the Prize.
18. The Bank has the sole and absolute discretion in determining the Eligible Customer's eligibility to participate in the Lucky Draw and/or to receive the Offer and/or the Prize. If the Bank discovers at any time, whether after or during the Promotional Period, that any Eligible Customer has failed to comply with these terms and conditions, the Bank is entitled to disqualify him/her from participating in the Lucky Draw and is entitled to forfeit his/her entitlement to the Lucky Draw.
19. The Bank further reserves the right to exclude an Eligible Customer who violates these terms and conditions, tampers with the Lucky Draw, engages in abusive, deceit or fraudulent behaviour in relation to the Lucky Draw or makes false representations or statements or violates applicable law or regulations. The Prize may be subsequently revoked and reclaimed.
20. It is the Winners' responsibility to comply (at their own expense) with any laws requiring payment of any tax, duty, levy or similar impost relating to the award of the Prize, and the Bank shall have no responsibility in respect thereof.

21. If the Bank reasonably believes that any Eligible Customer has been using or abetting others to use inappropriate methods or committing fraud to interrupt the operation of or interfere with any part of the Lucky Draw, causing technical problems, disorders, jeopardising, damaging or affecting the running of the Lucky Draw, its accuracy, fairness or smooth operation or the Bank detects any invalid or incomplete data entry at the back-end or front-end, the Bank reserves all rights to disqualify him/her from participating in the Lucky Draw and claim for any damage and loss arising from or in connection with any of the above suffered by the Bank from him/her.
22. **Other Promotions:** In the event that an Eligible Customer is also entitled to other prevailing promotional offers for or relating to the same product/service, the Bank reserves the right to provide only the offer of the highest value to the customer.
23. The Lucky Draw is subject to the prevailing legal and regulatory requirements.
24. No person other than the customer who enjoys any Prize in the promotion and the Bank will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provisions of these Promotional Terms and Conditions.
25. In the event of any dispute arising from the Lucky Draw, the decision of the Bank shall be final and conclusive.
26. The Bank may change these Promotional Terms and Conditions and/or cancel any Lucky Draw at any time. The Bank accepts no liability for any such change or termination. The latest details of this promotion and the revised terms and conditions will be made available on our website and/or communicated to customers by other means as soon as practicable.
27. The Lucky Draw is held within Hong Kong. These terms and conditions shall be governed by and construed in accordance with the laws of Hong Kong and each Eligible Customer submits to the exclusive jurisdiction of the courts of Hong Kong.
28. If there is any discrepancy between the Chinese and English versions of these Promotional Terms and Conditions, the English version shall apply and prevail.