



## Communication preferences for important notifications

I/We agree that future important notifications\* relating to my/our accounts and services will be sent via my/our preferred channel as per the record of the Bank where feasible. If I/we have not provided my/our preference before, the Bank may, where feasible, send such notifications to me/us via electronic format if I/We have a valid email address in the Bank's record.

The terms and conditions and information of fees and charges that I/we receive in electronic format at the time of application or subsequently can be downloaded from the Bank's public website. I/We can save a copy for my/our future reference. Unless I/we tell the Bank that I/we object to this, or request separately, the Bank has no obligation to provide them to me/us in paper format subsequently by post. The terms and conditions and information of fees and charges may only be available for downloading during the period of their validity. I/We may not be able to download them after they cease to be valid.

I/We can change my/our preference via the following channels:

1. Logon to HSBC HK App > Communication preferences > Important notifications preferences
2. 'Chat with us' on HSBC HK App or Online Banking
3. Call HSBC hotline at 2233 3322 (HSBC Premier) or 2233 3000 (Others)
4. Visit one of the HSBC branches in Hong Kong

\*For the list of important notifications, please refer to [www.hsbc.com.hk/inp-en](http://www.hsbc.com.hk/inp-en).