



## **RewardCash e-Shop (Shop by Partner) Check Out Terms and Conditions**

Your HSBC easy Credit Card/ HSBC Visa Platinum Card must be valid and in good standing in order to place this order.

HSBC and our partnered merchants reserve the right to amend the RC e-Shop feature and these terms and conditions, change or remove items available at RC e-Shop from time to time without notice. Items are available only while stocks last.

All orders are subject to confirmation of final availability. HSBC & our partnered merchants reserve the right to reject the order in the event that any of the products or services requested are unavailable.

Orders (including pick up arrangement) made on RC e-Shop cannot be cancelled, amended or refunded once they've been confirmed.

If you did not pick up the order at your selected retail store as per instructed according to the specific timeframe as stated in the pickup SMS sent by our partnered merchants, the order will be cancelled without further notice. In such event, we shall not be liable to make any refund or compensation to you.

We shall not be liable for any loss or damage incurred or suffered by the customer because of any late pickup/ delay.

HSBC shall not be responsible for any matters in relation to the provision of the products or services by our partnered merchants. Our partnered merchants shall not be liable for any matters in relation to the provision of the products and services by HSBC.

All matters and disputes are subject to the final decision of HSBC and our partnered merchants.

To borrow or not to borrow? Borrow only if you can repay!

Issued by The Hongkong and Shanghai Banking Corporation Limited