

Terms and conditions for HSBC Global Private Banking customers – Global Events Ticket Sourcing

When can you enjoy the Offer

1. The promotional period is from 1 January 2025 to 30 June 2025 (both dates inclusive).

What is the Offer

2. During the promotional period, you can enjoy the global events ticket (including but not limiting to global concerts, sports, art galleries, and exhibitions) sourcing and purchasing assistance (“Offer”).
3. The Offer is subject to ticket availability from the Service Provider and available on a first-come-first-served basis.

How can you enjoy the Offer

4. You can enjoy the Offer only if you:
 - a. are a valid HSBC Personal Banking customer with Global Private Banking Status of The Hongkong and Shanghai Banking Corporation Limited in Hong Kong (“HSBC”); and
 - b. make global events ticket sourcing and purchasing requests in advance via Aspire Lifestyles (HK) Limited’s (“Aspire Lifestyles”) designated booking channels.

Read before you enjoy the Offer

5. You must provide a valid HSBC Global Private Banking Client number when you make the ticket sourcing and purchasing request.
6. The Offer would be handled by Aspire Lifestyles and Aspire Lifestyles would source and purchase the event ticket(s) from the Service Provider on your behalf. Aspire Lifestyles will provide booking service to you in accordance with their terms and conditions.
7. You are required to settle the event ticket charges by credit card.
8. There shall be no refund if you cancel or amend the booking or no show once payment is made.
9. You cannot exchange the Offer for cash, other products, services, discounts or transfer the Offer.
10. The Offer shall terminate immediately upon closure of the Service Provider or its business shutdown.

11. The Offer is subject to these terms and conditions, Aspire Lifestyles' Terms and Conditions and the Service Provider's Terms and Conditions. HSBC, Aspire Lifestyles and the Service Provider reserve the rights to change or cancel the Offer or amend the respective terms and conditions without prior notice. Please check the relevant website for the latest details, availability and terms and conditions.
12. Prices and product/service/offer descriptions are provided by Aspire Lifestyles and the Service Provider and are for reference only. You understand and accept that HSBC is not the supplier of such products/services/offers purchased and you should refer to Aspire Lifestyles and the Service Provider for details. HSBC accepts no liability in respect of the quality of the goods and services provided by Aspire Lifestyles and the Service Provider. You are advised to check the details and related terms and conditions with Aspire Lifestyle and the Service Provider.
13. If HSBC, Aspire Lifestyles and the Service Provider believe that you have acted in a fraudulent or abusive way, you will not be able to enjoy the Offer.
14. In case of disputes arising out of this promotion, HSBC, Aspire Lifestyles and the Service Provider's decision shall be final and conclusive.
15. HSBC writes the terms and conditions of the Offer under Hong Kong laws. In the event of any discrepancy or inconsistency between the English version and the Chinese version of the promotional materials and these terms and conditions, the English version shall prevail.

What these terms mean

16. **"Aspire Lifestyles' Terms and Conditions"** refers to the standard or other terms and conditions of Aspire Lifestyles for the use of its services.
17. **"Service Provider"** refers to the ticket supplier or ticket box office (as applicable).
18. **"Service Provider's Terms and conditions"** refers to the standard or other terms and conditions of the Service Provider for the use of its services.

Issued by The Hongkong and Shanghai Banking Corporation Limited