



Payment Options

We offer you fixable ways for making premium payment. Select one of the payment options below to find out more.

HSBC ATM

HSBC Personal Internet Banking / Mobile Banking - Credit Card

HSBC Personal Internet Banking / Mobile Banking - HKD / RMB Savings Account

HSBC Bank Counter payment service (By HSBC bank account)

HSBC RewardCash

Cheque

PPS

Telegraphic Transfer (TT) from Overseas

HSBC Personal Internet Banking / Mobile Banking – USD Policy Pay in USD

Important notes

1. Please make your payment 7 days before payment due date.
2. If your payment to us is made from third party payor's account, HSBC Life (International) Ltd reserve the right to arrange refund that payment to payor's account via original payment channel.
3. The below information is for reference only. For details, please contact our HSBC Life Service Hotline at (852) 2583 8000.



HSBC ATM

HSBC ATM → Key-in the card PIN

Payment method	Bill Payment
Category	Insurance Company
Merchant	HSBC LIFE (INTERNATIONAL) LTD
Bill Type	“01 HSBC LIFE-RENEWAL PREMIUM (HKD)” or “03 HSBC LIFE-RENEWAL PREMIUM (RMB)”
Policy Number	8-digit Policy Number
Applicable policy currency	HKD or RMB
Payment currency	HKD or RMB

- Applicable to HSBC HKD saving/current account for HKD payment and RMB saving account for RMB payment only

HSBC Personal Internet Banking / Mobile Banking - Credit Card

1. Log on to Personal Internet Banking / Mobile Banking
2. Select “Pay Bill” in the list of “Quick links” (for Internet Banking) / Select “Pay & Transfer” in the bottom list and then select “Bill payments” (for Mobile Banking)
3. Select merchant as “HSBC LIFE (INTERNATIONAL) LTD” and press “Continue”

4. Insert Marchant details and Transfer details

Bill Type	“01 HSBC LIFE-RENEWAL PREMIUM (HKD)”
Bill payee account	8-digit Policy Number
From Account	Your Credit card account
Amount	Enter the payment amount
Payment Date	Select date of today / later (apply to the payment instruction process on another date which within the grace period)

5. Press “Continue” then verify your transfer detail carefully
6. Press “Confirm”

- The cutoff time for same day payments to this merchant is 16:30HKT from Monday to Friday (excluding public holidays). Transactions made after the cutoff time will be processed on the next business day.
- Please provide the payment record with transaction no. and policy no. via email to hsbclifeenquiry@hsbc.com.hk or fax to (852) 3409 1581 for our reconciliation.
- Please be reminded that the process takes approximately 2 working days to renew the premium payment of the policy.

HSBC Personal Internet Banking / Mobile Banking - HKD / RMB Savings Account

1. Log on to Personal Internet Banking / Mobile Banking
2. Select “Pay Bill” in the list of “Quick links” (for Internet Banking) /
Select “Pay & Transfer” in the bottom list and then select “Bill payments” (for Mobile Banking)
3. Select merchant as “HSBC LIFE (INTERNATIONAL) LTD” and press “Continue”

4. Insert Merchant details and Transfer details

Bill Type	“01 HSBC LIFE-RENEWAL PREMIUM (HKD)” or “03 HSBC LIFE-RENEWAL PREMIUM (RMB)”
Bill payee account	8-digit Policy Number
From Account	Your HKD / RMB savings account
Amount	Enter the payment amount
Payment Date	Select date of today / later (applicable to the payment instruction process on another date within the grace period only)

5. Press “Continue” then verify your transfer detail carefully

6. Press “Confirm”

- Applicable to HKD / USD policy paid in HKD or RMB policy pay in RMB
- Please provide the payment record with transaction no. and policy no. via email to hsbclifeenquiry@hsbc.com.hk or fax to (852) 3409 1581 for our reconciliation.
- Please be reminded that the process takes approximately 2 working days to renew the premium payment of the policy.
- If the policy currency is denominated in USD, the payment will be converted to USD based on the exchange rate in the system of “HSBC Life (International) Limited”. You are invited to contact our HSBC Life Service Hotline at (852) 2583 8000 for the exchange rate as at the payment date.



HSBC Bank Counter Payment Service (By HSBC bank account)

Applicable policy currency	HKD or USD
Payment currency	HKD or USD
Payment number	8-digit Policy Number 9-digit Serial No
Payment type	Initial Premium / Regular Premium

- You may settle the payment amount by cash in HKD/USD for policy currency in HKD or USD.
- Please keep the customer's receipt of the deposit slip for record and email to hsbclifeenquiry@hsbc.com.hk or fax to (852) 3409 1581 for our reconciliation.

HSBC RewardCash

Pay your policy premium with RewardCash (\$1 RC = HK\$ 1)
<ol style="list-style-type: none">1. Logon via HSBC HK Reward+ APP 'Use RC' page and tap 'Pay with RC'.2. Choose to pay your transaction for policy premium with RewardCash. Click "Pay" next to the transaction.3. The system will automatically use the RewardCash that's expiring first.4. Redemption details will be shown in the confirmation page.
<ul style="list-style-type: none">• Applicable to policy paid by Credit Card only• For further details of RewardCash, please refer to our Public Website at: https://www.redhotoffers.hsbc.com.hk/en/home/



Cheque

Send us a crossed cheque made payable to "HSBC Life (International) Ltd " together with premium notice and write your full name and your policy number on the back of the cheque.

Our office address as follow:

HSBC Life (International) Limited
18/F Tower 1, HSBC Centre, 1 Sham Mong Road, Kowloon, Hong Kong

- Applicable to Annual Payment only

PPS

HSBC Life Merchant Code	9635
Applicable policy currency	HKD or USD
Payment currency	HKD
Bill number	8-digit Policy Number
Bill Type	1 HSBC Life – Renewal Premium 2 HSBC Life – Loan Repayment
Date	Select the current date or another date (applicable to the payment instruction process on another date within the grace period only)
Payment type	One-off / Monthly
Payment method 1. Internet : www.ppschk.com 2. Phone: Call 18031 (English) 3. Mobile APP: PPS Mobile App	
<ul style="list-style-type: none">• For further details of PPS account, please refer to the PPS website at: www.ppschk.com• If the policy currency is denominated in USD, the payment will be converted to USD based on the exchange rate in the system of "HSBC Life (International) Limited". You are invited to contact our HSBC Life Service Hotline at (852) 2583 8000 for the exchange rate as at the payment date.	

Telegraphic Transfer (TT) from Overseas

Account name	HSBC Life (International) Limited
Bank code	004
Account number	511-339822-001 (HKD) 511-339822-201 (USD) 511-339822-202 (GBP) 511-339822-209 (RMB) 511-339822-275 (EUR) 511-339822-277 (AUD) 741-652556-204 (CAD) 741-652556-216 (SGD)
Bank name	The Hongkong and Shanghai Banking Corporation Limited
BIC / SWIFT	HSBCHKHHHKH
Payment reference	8 Digit policy number + Policyholder's full name
TT Address (if applicable)	Head Office 1 Queen's Road Central Hong Kong
<ul style="list-style-type: none"> • Please be reminded that bank (both HSBC and customer's own bank) will deduct charges for telegraphic transfer request. • Please provide the payment record with transaction no. and policy no. via email to hsbclifeenquiry@hsbc.com.hk or fax to (852) 3409 1581 for our reconciliation. 	

HSBC Personal Internet Banking / Mobile Banking – USD Policy Pay in USD

Customer may settle the USD premium payment through the USD saving account by following procedure:

1. Log on to Personal Internet Banking / Mobile Banking
2. Select “Transfer to local payee” in the list of “Quick links” (For Internet Banking)
 Select “Pay & Transfer” in the bottom list and then select “Other local payees / FPS” (for Mobile Banking)
3. From Account: select the USD Savings account then click “Continue”
4. To Account: select “Pay someone new”

Payment type	Bank account
Account type	HSBC
Account number	511339822201
Amount	Enter the payment amount
Reference (optional)	Enter the policy number
Date	select the current date or another date (applicable to the payment instruction process on another date within the grace period only)

5. Press “Continue” then verify your transfer detail carefully
6. Press “Confirm”

- Please provide the payment record with transaction no. and policy no. via email to hsbclifeenquiry@hsbc.com.hk or fax to (852) 3409 1581 for our reconciliation.
- Please be reminded that the process takes approximately 2 working days to renew the premium payment of the policy.