

Address proof upload instruction for customers with residential address in mainland China or Taiwan

After successfully submitting your investment account opening application, you may be required to provide address proof, for verification. A confirmation letter will be sent to your residential address (within 3 weeks). You can upload the confirmation letter, as address proof.

In case you don't want to wait for the confirmation letter to be sent, you can upload either of the following documents as address proof:

- Driving license within validity date (bearing your address and photo)
- Mobile phone statement within the last 3 months
- Identity card within validity date (bearing your address and photo)
- Utility bill such as gas, electricity etc., within the last 3 months

Your address proof must:

- Be a physical address proof or a photo of physical address proof. **Electronic version/copy of the address proof is not acceptable.**
- Have been issued within the last 3 months or be within the validity date.
- Show the same address you have registered with HSBC.

Please follow the below steps to upload address proof:

1. Take a photo of the confirmation letter or your address proof
2. Log on to HSBC HK App
3. Go to 'Investment' or 'Wealth' tab
4. And select 'Address Proof Upload' or 'Document Upload' under 'Product and services'