

With HealthyLife, convenient health is at your fingertips. Follow these easy steps to register for HealthyLife and explore your privileges.

## Download the App

To download the HealthyLife app, simply visit the App Store or Google Play on your mobile device and download the app.

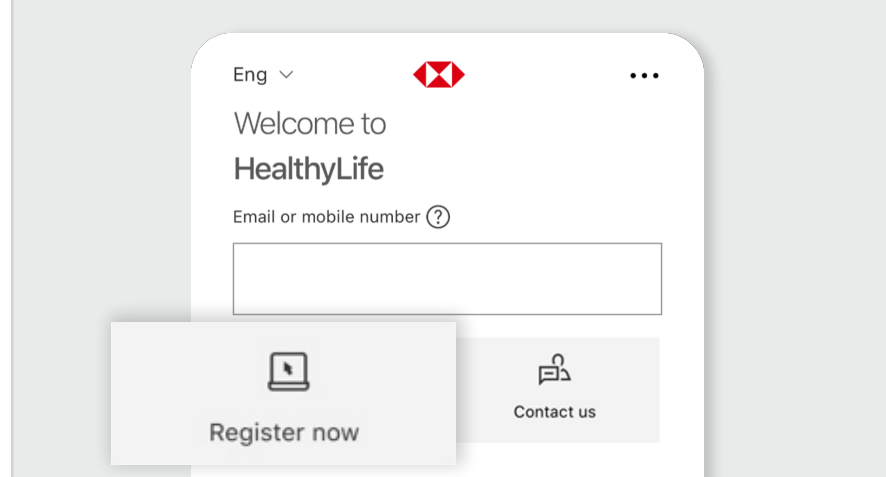
Alternatively, you can visit the HealthyLife login page.



HealthyLife

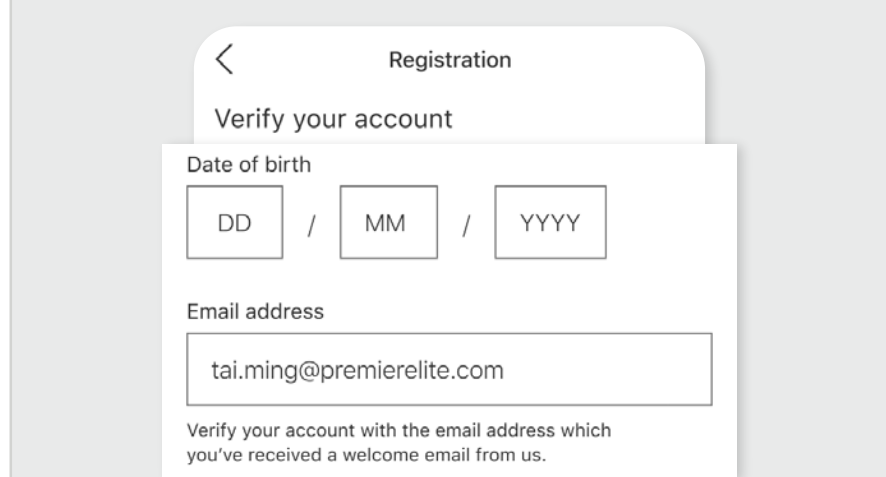


## 3 simple steps to register for HealthyLife



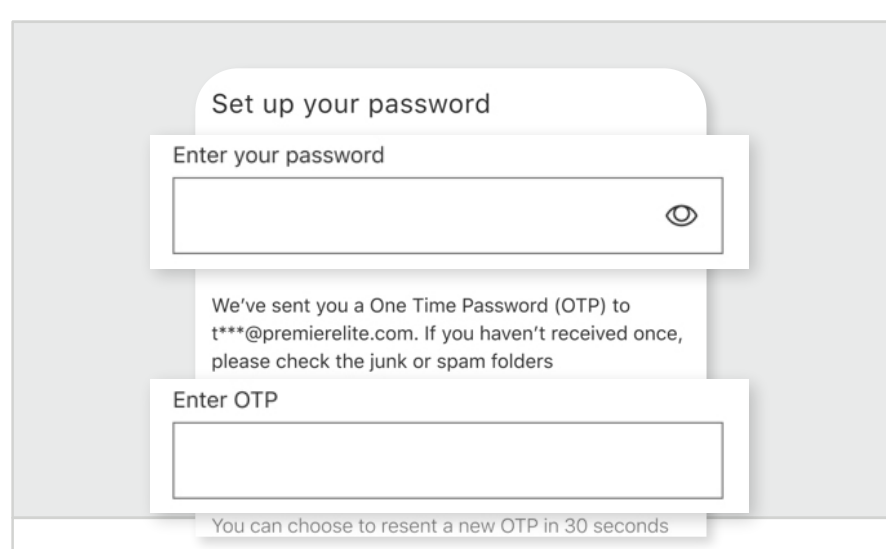
### Step 1

Click 'Register now'.



### Step 2

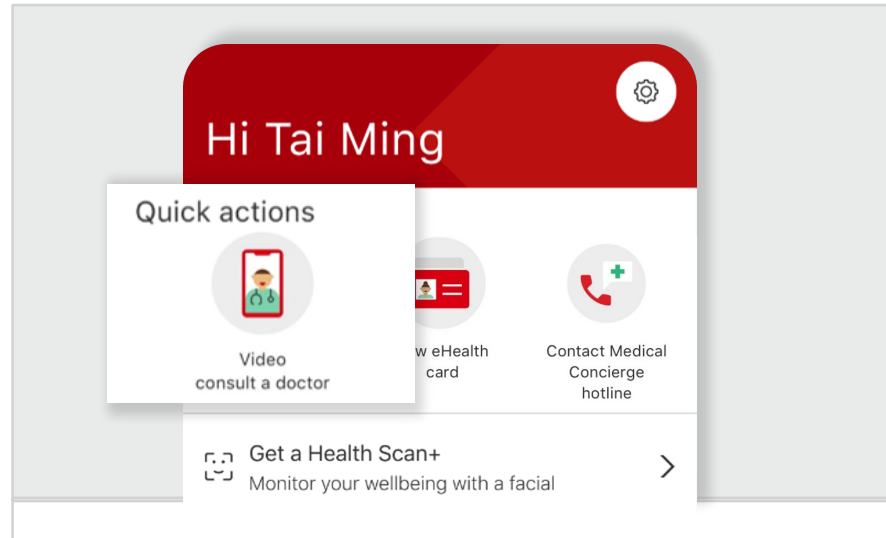
Upon successful registration for Medical Concierge Service, enter your date of birth and email address for registration.



### Step 3

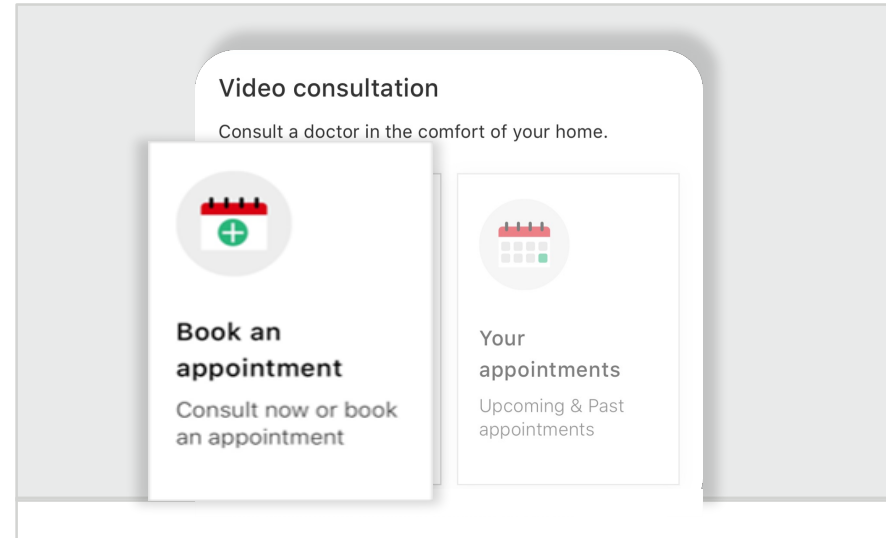
Set a password, enter the OTP and click 'Continue' to complete registration.

## How to book a Video Consultation



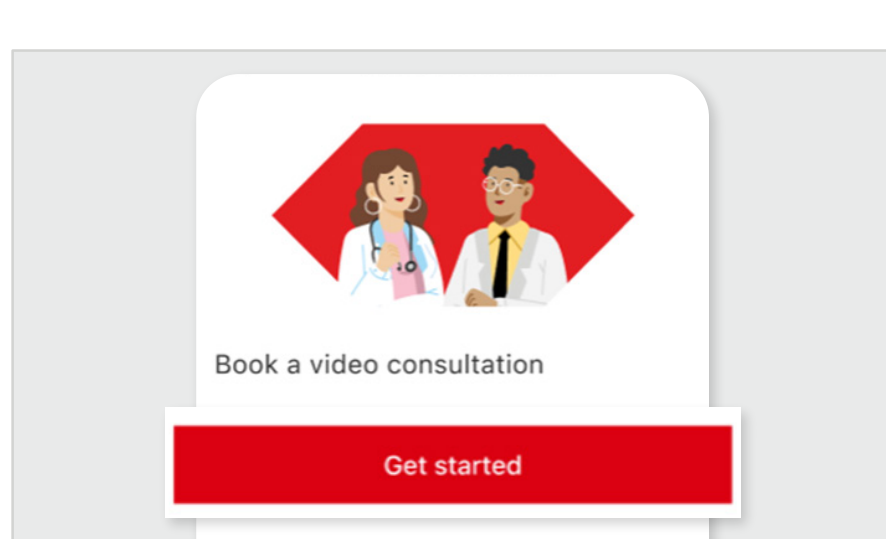
### Step 1

Select 'Video consult with a doctor'.



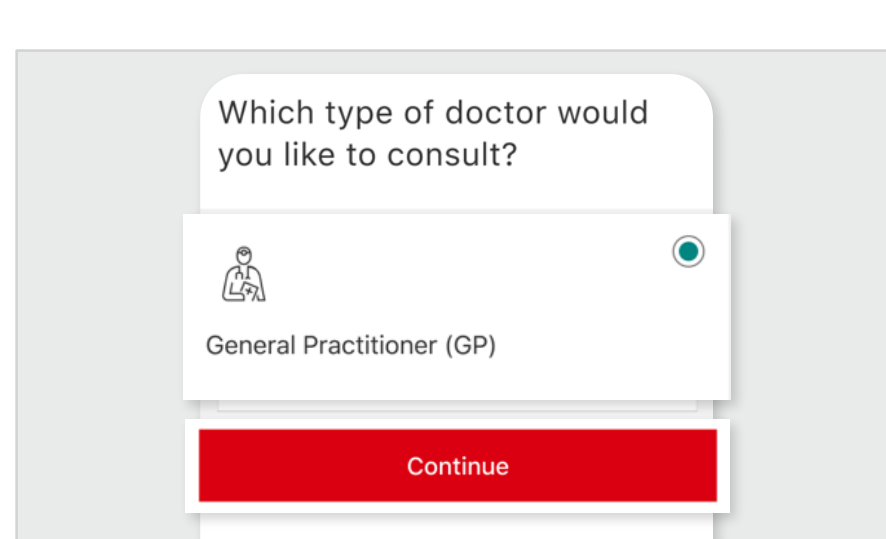
### Step 2

Click 'Book an appointment'.



### Step 3

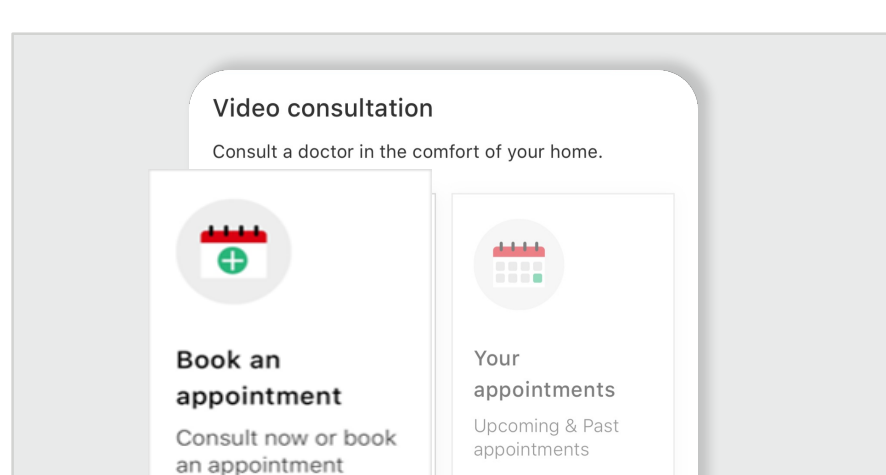
Click 'Get started' to proceed.



### Step 4

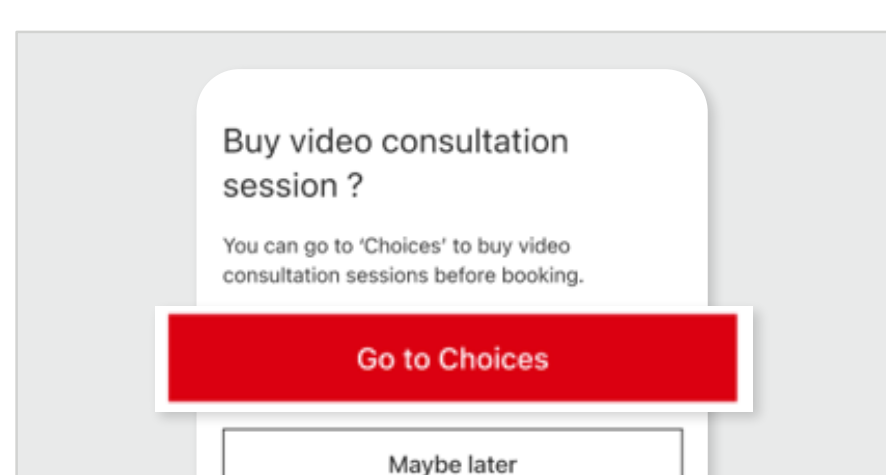
Select 'General Practitioner', click 'Continue'.

## How to purchase a Video Consultation



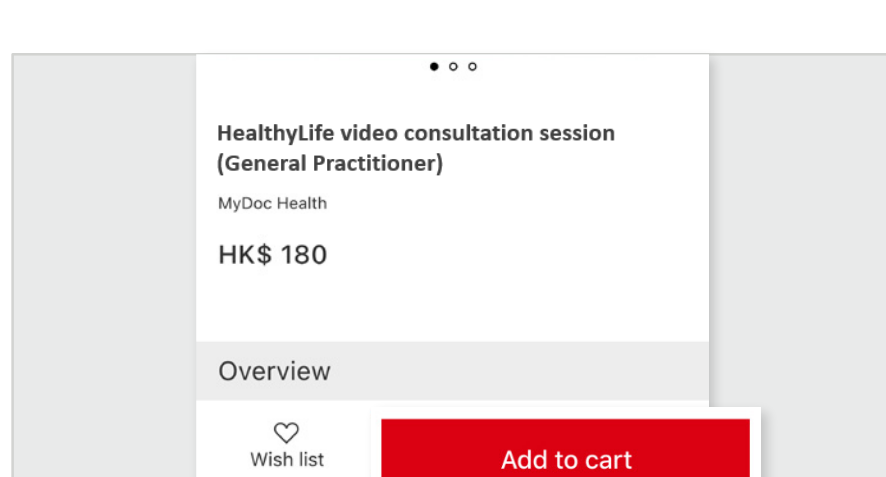
### Step 1

Click 'Book an appointment' to see a top-up option.



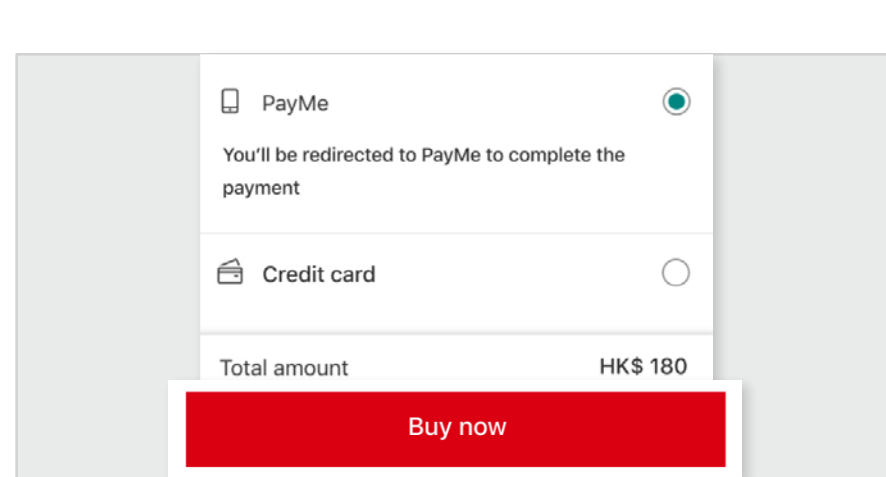
### Step 2

Choose 'Go to Choices' to buy a video consultation session.



### Step 3

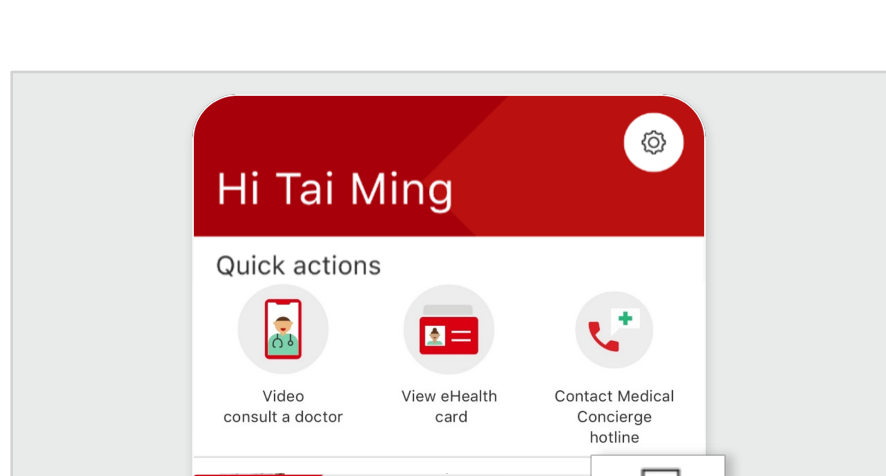
On the video consultation purchase page, click 'Add to cart'.



### Step 4

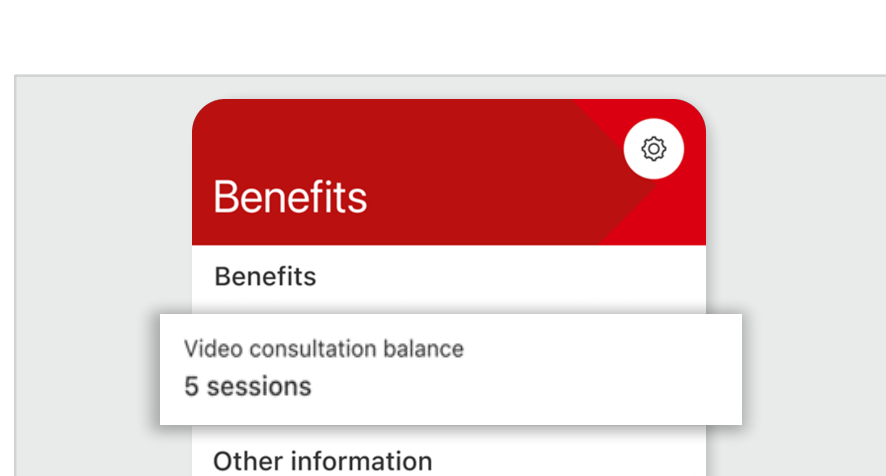
Choose payment option and click 'Buy now' to complete purchase.

## How to check your Video Consultation balance



### Step 1

Select the 'Benefits' tab.



### Step 2

Your video consultation balance will appear as shown.

### Remarks:

The HealthyLife App (the "App") is provided by HSBC Life (International) Limited, incorporated in Bermuda with limited liability ("HSBC Life"). The App is intended for download or use by persons in Hong Kong SAR and Macau SAR only. The information and images on the smartphone screen displays of the website are for reference and illustration purposes only. Terms and Conditions apply to your use of the App. Video consultations are applicable in Hong Kong only. Video consultations and prescribed medications are at customer's own expense.