

Want to save yourself the hassle of switching through different banking platforms for money transfers? Join us to see how you can top up your HSBC accounts via eDDA which gives you a one-stop money transfer experience on both HSBC Mobile and Online banking!

Log on to your account on the HSBC HK App.

Once you've logged on, simply tap the 'Pay & Transfer' button at the bottom panel, then click 'Top up HSBC accounts via eDDA' to start. If you're a first-time user of the service, and/ or if you do not currently have an active instruction set up, please begin with 'Set up instructions' to link your same-name account from another Hong Kong local bank to your HSBC account.

We will send you a one-time verification code to your registered mobile number. Enter the code to proceed to the instruction set-up.

After the OTP verification, select a local bank from the list of available banks, enter the account number of your same-name account at the chosen bank as the debit account.

Next, choose your HSBC account to be topped up and enter a preferred daily transfer limit for this particular account top-up instruction. Please note that an instruction set-up only works when the account holder's name is the same across the two accounts registered under both HSBC and the selected bank. Both the 'From' and 'To' accounts for each instruction must also be of the same currency. Review the

details carefully before you proceed to submit the instruction; you'll then receive SMS and email notifications about the status of the instruction

Once you have an active instruction set up, you can go back to click on 'Top up HSBC accounts via eDDA' in the 'Pay & Transfer' tab and you'll now be able to see the list of 'From' accounts which you've linked your same-name HSBC account(s) with. Select a desired 'From' account to initiate an account top-up. If you'd like to create another instruction, you may also do so by clicking 'Add a new instruction'.

Choose the respective 'To' account and enter the desired transfer amount. Please make sure that it's within the daily limits and check your instruction carefully before proceeding to confirm the transaction. You will later receive SMS and email messages notifying you of the transaction status.

If you haven't installed our HSBC HK App, no worries! The 'Top up HSBC accounts via eDDA' service is also available on HSBC Online Banking!

After logging on, mouse over the 'Pay & transfer' tab and under 'Local transfers / payments', you'll find the option 'Top up HSBC accounts via eDDA'. Click on it to start.

If you do not currently have an active account top-up instruction, and/ or if you'd like to set up another instruction to link another of your same-name account(s) to your HSBC account(s), select 'Set up instructions' and complete the necessary verification process to proceed.

Once verified, choose the local bank amongst the list of available banks that you'd like to draw the funds from. Enter the corresponding account number of your same-name account, then choose the HSBC account of the same currency.

Input a desired daily transfer limit for the instruction and click 'Continue' to proceed.

Remember to review the details carefully before submitting your instruction. You will be notified of the set-up result afterwards.

Once you have an active account top-up instruction, you can always top up your HSBC accounts in a few clicks. At the 'Top up instructions' tab, select the 'From' and 'To' accounts from the respective list, enter the desired transfer amount and click 'Confirm' to proceed. Please note that the transaction will be subject to the relevant transfer limits.

After submission, you'll receive notifications from us and the amount will be available in your chosen HSBC account once the top up is complete.

To check the details of your already set-up account top-up instructions or if you want to delete an instruction, you may go to 'Manage instructions'

And just like that, transferring money to your HSBC accounts is now easier than ever with 'Top up HSBC accounts via eDDA'. Initiate a fund transfer to your HSBC accounts via our digital banking platforms now!