



# HSBC Online and Mobile Banking Maintenance/Cancellation Request Form

## 滙豐網上及流動理財更改/取消表格

To: The Hongkong and Shanghai Banking Corporation Limited  
致: 香港上海滙豐銀行有限公司

Date 日期 

D	D	M	M	Y	Y	Y	Y
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Please return your completed form either (1) by mail to "The Hongkong and Shanghai Banking Corporation Limited, P O Box 72677, Kowloon Central Post Office, Kowloon, Hongkong", or (2) by visiting your nearest HSBC Branch. Your request will normally be processed within 3 working days (excluding Saturday, Sunday and public holiday) upon receipt of your form. 請將已填妥的表格 (1) 寄回九龍中央郵政局郵政信箱72677號「香港上海滙豐銀行有限公司」收, 或 (2) 交回就近滙豐分行。在一般情況下, 本行將在收到您的申請表後三個工作天內 (不包括星期六、日及公眾假期) 處理您的申請。

- Note 注意:** 1. Please complete in BLOCK LETTERS and tick where applicable. 請用正楷填寫, 並在適當的地方加上剔號。  
2. \*After your request for Online and Mobile Banking Cancellation is processed by the Bank, \*當銀行處理您的取消網上及流動理財服務申請後, - your FPS registration(s) with the linked HSBC account(s) will be deregistered automatically. 連接滙豐戶口的「轉數快」登記記錄將會被自動刪除。  
- You will no longer access eStatement and eAdvice from Online and Mobile Banking. Please be reminded to download and store your eStatement and eAdvice before cancellation of your Online and Mobile Banking. 您將不能經網上及流動理財查閱電子結單及電子通知書。請於取消您的網上及流動理財服務前下載並存儲您的電子結單及電子通知書。  
- Your account statements and/or advices will be sent to you via email address registered in our bank if you have subscribed email statements and advices for your banking and/or credit card account(s). Otherwise, your account statements and/or advices will be sent to you via post to your correspondence address in our Bank record. Please contact us if you wish to check your preference to receive account statements and advices or to update preference to receive your paper statement and advice. 如果您選擇透過電郵接收您的結單及通知書, 本行會根據您於本行登記的電郵地址發出電子結單及/或電子通知書。否則, 本行會根據您於本行記錄上通訊地址發出紙張結單及/或通知書。請聯繫我們查詢您接收結單及通知書的喜好; 或更改以郵寄形式收取紙張結單及通知書。  
- A Paper Statement annual fee will be applied to customers who receive paper statement for any of their banking and/or credit card accounts. For details, please refer to the latest fees and charge of our Bank Tariff guide. 如客戶選擇在該年度內就任何戶口收取郵寄結單, 相關戶口持有人將被徵收郵寄結單年費。有關收費詳情可參閱本行最新服務費用簡介。

### I. Customer Details 客戶資料

Customer Name 客戶名稱 \_\_\_\_\_

Salutation 稱謂: \_\_\_\_\_

Surname 姓 \_\_\_\_\_ Given Name 名 \_\_\_\_\_ Other Name 其他名 \_\_\_\_\_

Identification Document Details 身份證明文件資料

Type 種類  Hong Kong Identity Card 香港身份證  Passport 護照 (Place of Issue 簽發地點: \_\_\_\_\_ )  
 Other 其他: \_\_\_\_\_

Number 號碼: \_\_\_\_\_

### II. Instruction Type 指示類別

i. Request new Online and Mobile banking password/The reset password has been confirmed  
申請新網上及流動理財密碼/重設密碼已經確認  
Reference No. 參考編號: \_\_\_\_\_

ii. Cancel Online and Mobile banking Service 取消網上及流動理財服務

Type of Cancellation 取消類別

\*Cancel Personal Internet banking \*取消個人網上理財服務  
 Cancel Personal Internet banking (Only applicable to HSBC MPF and/or ORSO Defined Contribution Scheme)  
取消個人網上理財服務 (只適用於滙豐強積金及/或職業退休界定供款計劃)

iii. Activate Security Device 啟動保安編碼器^ Serial No. 編號: \_\_\_\_\_

(Alternatively, you can download the latest HSBC HK Mobile Banking app and follow the instructions to activate the Mobile Security Key.)  
(您也可選擇下載最新的香港滙豐流動理財應用程式, 按指示啟動流動保安編碼。)

\*Please be reminded that the physical Security Device is not applicable for HSBC MPF and/or ORSO Defined Contribution Scheme customers who do not hold any banking account with HSBC. You can download the latest HSBC HK Mobile Banking app and follow the instructions to activate the Mobile Security Key.  
\*請注意, 實體保安編碼器服務不適用於未持有滙豐銀行賬戶的滙豐強積金及/或職業退休界定供款計劃客戶。您可下載最新的香港滙豐流動理財應用程式, 按指示啟動保安編碼。

iv. Reactivate Online and Mobile banking service 重啟網上及流動理財服務

Type of Reactivation 重啟類別

\*Reactivate Online and Mobile banking service \*重啟網上及流動理財服務  
 Reactivate Online and Mobile banking service (Only applicable to HSBC MPF and/or ORSO Defined Contribution Scheme)  
重啟網上及流動理財服務 (只適用於滙豐強積金及/或職業退休界定供款計劃)

### III. Declaration 客戶聲明

- I confirm that the information given above is correct and complete, and authorise The Hongkong and Shanghai Banking Corporation Limited to confirm this from any source you may choose.  
本人證實上述資料乃屬正確及完整, 並授權香港上海滙豐銀行有限公司可向任何方面查證。
- I have read and understand the HSBC Online and Mobile Banking Terms and Conditions and agree to be governed by them.  
本人已經閱讀及明白滙豐網上及流動理財的條款及細則, 並同意接受該等條款所約束。

\_\_\_\_\_

Signature 簽署

Note 注意: #Credit Card signature is not applicable for customer instruction request verification [Except the customer only has maintained Credit Card account(s) with the Bank].  
#信用卡簽署不適用於核對客戶指示 (若客戶在本行只持有信用卡戶口除外)。

Account Number (#specify any one account number to which the above signature can apply)

戶口號碼 (#請注明任何一個使用以上簽署的戶口號碼) \_\_\_\_\_

**For Bank Use Only** 銀行專用

<input type="checkbox"/> ID Checked	Initial: <input type="text"/>	Remarks	Branch Chop
or		<input type="text"/>	
<input type="checkbox"/> Signature Verified			

Staff ID